



## How Talendi and ICD International made Syflux accessible for handicapped users?

*An integrator-assembler for the automotive, aeronautics, and railway industries, Talendi is an adapted company that strives to integrate people with handicaps into a professional workspace.*

*For the past 45 years, the company has offered industrial and third-party services for France's largest decision-makers.*

*Subject to the same requirements as any other contractor in terms of delivery times, quality references, and respect for standards, Talendi had to tailor its production processes to meet the specific constraints of its employees, notably with a focus on adapted workstations, work processes, and personnel management.*

## Deploying synchronous workflows and EDI workflows adapted for Talendi users

As part of its collaboration with PSA, Talendi implemented a Syflux solution to manage synchronous workflows.

Syflux receives orders from PSA, controls assembly and sequencing, and also controls rack shipments to PSA. All operations are recorded and traceable for 10 years.

Due to Talendi's specific context, it was necessary to adjust and adapt the solution so it could be used by handicapped employees.

*"The goal was to make the manufacturing process quite simple for users", explains Kiet Bui, Industrial Logistics Manager for Talendi.*

*"For example, product references are comprised of a dozen characters which, in our case, are converted into a color letter in order to lighten the user's mental load."*

In addition to codified indications adapted to users' cognitive skills, work processes were also simplified and made more flexible.

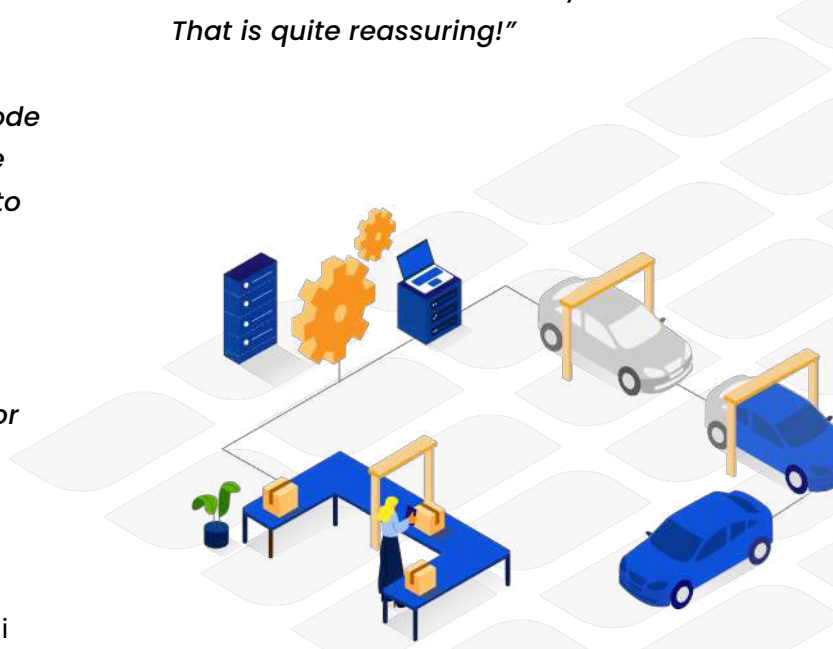
*"If an operator does not see their synchronous label come out of the expected printer, they have a bar code that they can scan to identify all the printers on-site. This enables them to easily choose a different printer to print the label",* adds Mr. Bui. *"The agile aspect of the solution enables us to handle unexpected issues without creating any stress for users."*

Contacted for their expertise in synchronous workflows, ICD International worked with Talendi to customize the Syflux solution to meet their specific needs.

*"Our collaboration with ICD International was very productive. Their expertise in synchronous flows, and their ability to understand our specificities enabled us to implement a mechanism that matches the industrial process established for PSA, while meeting the highly unique constraints inherent to our operation",* highlights Mr. Bui.

In addition, the need to adapt tools and solution performance was also a key factor for Talendi. The requirements of decision-makers, notably PSA, mean that workflow stability and operational reliability for implemented systems are an essential aspect.

*"Our synchronous production workflows are extremely stable and dependable. In case a problem arises, we know that we can count on ICD International's hotline 24/7. That is quite reassuring!"*





## A solid partnership

Following this first successful project, Talendi chose ICD International to also deploy its EDI solutions, notably to handle invoicing based on the same requirements and targeting the same level of success.

*“We have been working with ICD International for nearly 20 years. We have established a real long-term partnership with them! Available and responsive, they are also proactive in keeping up with evolutions in the processes and standards required by our activities. They help us anticipate our future needs and implement smooth transitions for our solutions.”*

## About ICD International

For the past 30 years, ICD International has designed and implemented software solutions for digitalizing business documents and optimizing the supply chain. ICD International is recognized for its in-depth knowledge of data exchange mechanisms and operations, establishing itself as an industry reference for developing SaaS solutions to digitalize and manage B2B processes. ICD International solutions help companies optimize and modernize their business processes to improve productivity and competitiveness.



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